



All Together Better

Issue 6- October 2016

Monthly Update

This update is our way of sharing all the great work that's going on in Dudley through the All Together Better Partnership.

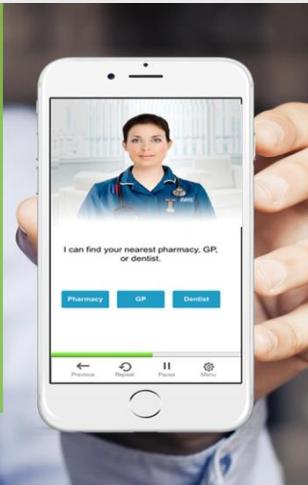
All Together Better describes a new Partnership between local NHS and care organisations, GPs and the voluntary sector who all believe there is a better way to plan and deliver care in Dudley.

Our shared vision is to put Dudley people at the heart of an integrated, GP practice led health and care service by developing Dudley Multi-Specialty Community Provider. For more information on our programme of work please contact the Partnership Office via Stephanie.Cartwright@dudleyccg.nhs.uk or visit our website at www.atbdudley.org .

What does the app offer?

- **Symptom checker:** through interaction with your virtual nurse Olivia.
- **Appointment scheduling:** schedule your GP appointment directly from the patient services mobile app.
- **Healthcare information:** through NHS Choices.
- **Service locator:** immediate access to find the nearest pharmacy, GP, or dentist.

SENSELY
how are you feeling today?



Virtual Nurse

The [Sense.ly](#) / **telehealth** patient app and kiosk test and pilot is progressing well. To date there have been 621 downloads of the [sense.ly](#) virtual nurse app at Lion Health & St Margaret's Wells practices by patients of all ages. The majority of usage has been for appointment bookings, although around 25% of users have been using the app to check symptoms.

Community Chaplaincy

Dudley vanguard have been asked by NHS England to participate in a pilot programme on incorporating chaplaincy into community services. Chaplaincy is a service that makes a big difference in the hospital setting and will be expanding this service into our community. Dudley will be one of six vanguards taking part in this work which focusses on raising the spirit of individuals. The project will commence in the new year and will be linked to our Integrated Plus service. A formal evaluation of the project will be undertaken by the NHS England team. For further details please contact Steph Cartwright.

Airedale Telemedicine Service

The CCG's Clinical Development Committee has approved investment in the Airedale Telemedicine Service on a pilot basis and this will see the service introduced in selected homes where non elective admissions performance is most challenging. The pilot will commence in January and be evaluated after six months.

This is an excellent example of Dudley Vanguard taking best practice from another vanguard to complement our work.

Consultation Update

Dudley Clinical Commissioning Group (CCG) carried out a public consultation on its proposal to develop a Multi-Speciality Community Provider (MCP) from the 15th July to the 9th September, 2016. An independent report presenting the findings was presented to the Health Overview and Scrutiny Committee and the CCG Board w/c 26th September.

The consultation findings were endorsed by both and plans are now in place to ensure that the recommendations are fulfilled. Key stats from the consultation reach are:

- 861,597 #MCPconsult impressions on Twitter
- 8,910 reaches on Facebook
- 374 completed surveys
- 347 attendees at 21 public events
- 80 attendees at 7 events for staff
- 80 recorded video diaries
- 30+ written submissions, by email and letter

The report can be viewed [here](#).

If you would like to understand more about the approach that Dudley CCG has taken to involvement and



PPG Tea Party

At expo 16 the Chair of a Dudley Practice Participation Group (PPG) was asked to work with an illustrator and talk about the 'Tea Party' that they have formed.

Watch the clip below to hear about the difference that a few key ingredients can make!

<https://www.youtube.com/watch?v=5bmNLKOMSA&feature=youtu.be&list=PL0b6T2RW-rH3OPRZFpUXJ9pqir3jgkUOd>

Media Coverage

The Pharmacy team for the CCG were featured in a piece in the HSJ with a focus on practice based pharmacists in Dudley improving blood pressure management

Read article [here](#)

The Fab NHS Stuff website has featured on of the Dudley Practices Tea Party - [click here](#)

The HSJ covered how the CCG will ensure that MCP bidders avoid seeking 'excessive profit'- [click here](#)

