



All Together Better is a new group of people who all believe there is a better way to plan and deliver care in Dudley.



This includes people in health, social care and voluntary services.



Vision – What we want



We want you to be a part of the new integrated GP practice led health and care services.

**Integrated means working together.**



Why do we need to change things?



More people are living longer.



More people have health problems.



We know that people are going to hospital because they cannot get the help they need in their community. We want to change that.



What will the new services look like?



We want all the people who are involved in a person's care to work together in community teams.



The teams will work together to keep people well and try to keep people out of hospital.



The new teams will be able to share information.



This will help make services better.



The teams will work in healthcare centres.



We have some new workers who will work in the community to help people be a part of groups that are in their community.



When you need hospital care the focus will be on what you need and getting you home. We will use services in the community and only use hospital services when we need to.



We will be using new technology to help you take control of your health and care.



**Things you have told us that matter most to you ...**



**Services that are easy to contact.**



**Services that are there when you need them most.**

**Improved Access**



**We have already opened the Urgent Care centre and made GP opening hours better.**



**You can now book appointments to see your GP online.**



**You will be able to go to more services without seeing your GP first.**



**Specialist services will be working in the community.**

**Continuity of care**



**It is important that all the people involved in your care can support you and have access to the right information.**



**There is a new way of supporting people with on-going health problems.**



**It will give more time to talk.**



**It will look at all your care planning needs.**



**We want you to have more control over your health information.**



**We want everyone who needs to see your information to be able to do so.**



**We will be looking at technology that can help you to stay independent longer.**

### **Coordination of Care**



**Dudley people who are most at risk of stays in hospital need people who support their care to work together.**



**This team will help to keep people healthy and supported at home for as long as possible.**



**This is already happening and we can see the positive difference in people's lives.**



**We know there is more we can do to help people at the end of their lives.**



**We want to make sure people can die in a place they feel most comfortable.**



**We are looking at new ways to do this.**



**It will mean for Dudley people**



**Easier access to a wide range of services from your GP practice.**



**Better outcomes on what's important to you.**

**An outcome is the end result that you hope will happen.**

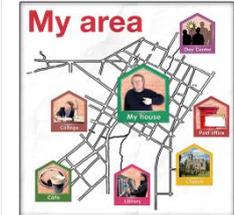


**Fewer trips to the hospital and more services in the community.**





**More support to help you make the right choices and look after yourself.**



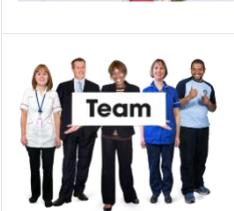
**Better access to local groups in the community.**



**Having a say at what services should look like in your community.**



**Getting support from services in the community when you need them.**



**For health and professionals**



**Developing new services that meet the needs of local people.**



**Working together as one team**



**Better communication with other services.**



**Technology to make working lives easier.**



**More time to support people who need support.**



**Support from people to help signpost people to services.**



**A health and care system that has the skills to look at the whole person.**



**Recognises the power of a strong community.  
For the health and care economy**



**Better value services that are personalised by the people who use them.**



**Less people going to hospitals.**



**More services that are sustainable, this means making sure everyone gets the same service all of the time.**



**Pictures courtesy of  
Photosymbols.**