



**Developing
New Models of Care
in Dudley**

Our Statement of Intent

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 www.dudleyccg.nhs.uk/alltogetherbetter

 @alltogetherbetter



NHS Partners include:
Black Country Partnership Foundation Trust
Dudley Clinical Commissioning Group
Dudley and Walsall Mental Health Partnership Trust
The Dudley Group Foundation Trust

Our shared vision is to put Dudley people at the heart of integrated GP practice led health and care services, with a focus on improved health and wellbeing, better outcomes, the most effective use of resources and a more engaged community.

Dudley is one of the areas selected to develop a new model of Multi-speciality Community Provider (MCP) following the publication of the Five Year Forward View (5YFV) in October 2014. This document is intended to reaffirm the commitment from all Dudley Health and Care organisations to rise together to meet the challenges we face and evolve to jointly meet the population needs.

The combination of resource pressures coupled with ever increasing demand for health and social care services, means it is no longer possible or appropriate for organisations to work in isolation, as the structural and cultural transformation needed can and will only be achieved through all elements of the health and social care economy working together in true partnership.

Investment will be prioritised on population need, to ensure the effectiveness of the model and the changing needs of the population. We recognise that to really meet these challenges we must look beyond the short term, there are things that cannot be fixed overnight, we need to manage the risks together and find new ways of thinking and doing to make the difference that we have not been able to make to date.

Our new model of care for the population is based on the principles of shared ownership, shared responsibility and shared benefits.

Maximising the potential of:

- the individual patients and citizens;
- our staff in supporting those individuals;
- our staff working effectively with each other.

Our ambition is enabled by:

- better communication with patients and between staff;
- improved access to different types of consultation and diagnostics in the community;
- continuity of care in supporting the management of people's long term condition(s);
- effective coordination of care for the frail elderly and those with the most complex conditions.

Teams without walls

To respond to this, the focus of our new model of care builds an effective network of multi-speciality community-based provider teams which enables staff from health, social care and the voluntary sector to work better together. Working across organisational boundaries to enable "teams without walls" to focus on the person and their care needs.

Our approach

We will work differently to make the changes required, to identify solutions and make them happen, working effectively across the current organisational boundaries. We will focus on the person at the centre and their care needs.

Organisational Form

We will focus on function rather than form. Our priority is on getting the right model of care for Dudley people. Once we have that we will consider the best forms to create the right environment for that model to work most effectively.

Pathways

We will support people to remain at home wherever possible by developing evidence based; best practice pathways of care. We will reduce variation, so that all services are commissioned and delivered in a way which incentivises optimum outcomes for the patient, shares risk, makes the best of the resources we have available and enables effective communication between all stakeholders.

Estate

We will examine how the existing health economy property estate can be utilised more effectively in order to improve patient access and coordination of care, and to enable the integrated delivery of 7 day community health and social care services through an accessible and fit for purpose estate.

Information Technology

We will utilise technology to create a more patient centric experience. Through selective implementation of latest technology we will create a more flexible technology platform extending the reach of existing systems for both the healthcare team and patients. This, combined with leveraging our existing technology platforms and working towards a more integrated IT and Systems landscape across the partner organisations, will provide both patients and healthcare teams with greater breadth and scope of access to information improving overall patient care and outcomes.

Our desire is to create a single consistent patient view of essential data and make it consistently available to healthcare teams and partner organisations irrespective of location or device.

Prescribing and Consumables

We will identify opportunities that exist to deliver greater value for money through more coordinated purchasing arrangements and improved productivity across partnership organisations.

Workforce

We will build on the existing workforce competency and development arrangements in place across partnership organisations in order to improve integration, consistency of approach, skills and working across organisational boundaries.

Meeting the needs of our Frail Elderly

We will improve patient pathways, in particular for the frail and elderly, so that these deliver best practice outcomes and make best use of whole health economy resources.

Involving people in the design

We will ensure patients, staff and other stakeholders have the opportunity to contribute to the development of more patient centred care and also to feedback on changes as these take place.

These intentions are just the start of a shared commitment to work together to consistently improve the delivery of integrated and high quality healthcare for the people of Dudley.



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Sarah Norman

On behalf of Dudley Metropolitan Borough Council Social Care Services



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On behalf of The Dudley Group NHS Foundation Trust



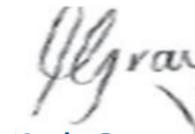
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